

# Customer information on the MBH SZÉP Card



The Széchenyi Recreation Card benefit regulated by Government Decree 76/2018 (IV. 20.) on the Rules for the issue and use of the Széchenyi Recreation Card is a popular employer benefit with preferential tax rates for employees' recreation and relaxation.

## Do you want to spend quality time with family or friends?

We have a secure solution for this, the MBH SZÉP Card. Its advanced multifunctional capabilities provide MBH SZÉP Cardholders with versatility and convenience.

## Why is the MBH SZÉP Card a good choice?

- It is free of charge. The MBH SZÉP Main Card is free of charge for the Cardholder and the use of the benefit is also free of charge. On the basis of Government Decree 381/2022 (6 October) on the Use of the Széchenyi Card during the State of Danger, the payment service provider will charge a one-off fee up to and from the amount of the funds transferred to the SZÉP Card accounts as benefits and not used for at least 365 days after the transfer, on 20 March and 20 September. The fee cannot be charged on funds for which a fee has already been charged and paid.
- A **co-card** for close relatives can be requested for HUF 1500 per co-card.
- **Long expiry period:** the MBH SZÉP Card is valid for 5 years, after expiry the renewal of the main card is automatic and free of charge, provided that the account has received an employer's benefit in the 24 months preceding the expiry date.

The employer's benefit can be used at service providers contracted to accept the MBH SZÉP Card, which currently represents **nearly 40,000 points of acceptance**.

## How can I request an MBH SZÉP Card?

You can request the MBH SZÉP Card by concluding the MBH SZÉP Card Contract for Financial Services. You can request it at any of the Bank's branches or online via Videobank. The Bank opens a GIRO-eligible limited purpose bank account for the SZÉP Cardholder.

## For what and how can you use the MBH SZÉP Card?

The MBH SZÉP Card is similar in appearance and use to bank cards, allowing the cardholder to purchase services from the participating service providers using the MBH SZÉP Card account.

Accommodation, catering and leisure services can be paid with SZÉP Cards.

Points of acceptance may not exchange the balance on the MBH SZÉP Card for cash or a cash substitute payment instrument.

## Payments can be made with MBH SZÉP Cards in five different ways:

- on a bank (POS) terminal
- with phone authorisation
- with internet authorisation (on the internet platform of MBH SZÉP Card Card Centre)
- with webshop authorisation (on the Service provider's website directly)
- advance payment with authorisation

For further details visit the [mbhszepakartya.hu](https://mbhszepakartya.hu) website.

**The card can be used only by the Card Holder! The card must be activated before use.**

## Card activation:

- Through the MBH SZÉP Card mobile app.
- On the Internet at [mbhszepakartya.hu](https://mbhszepakartya.hu) in the "Personal hosting" menu.
- The initial password, if not previously changed by the cardholder in the case of an expiring card, is the date of birth of the holder of the main card (e.g. 19451231), which must be changed after the first login to a password of at least 6 characters, consisting of upper and lower case letters and numbers.
- By phone at the SZÉP Card Centre every day between 8 and 20 hours: +36 1 238 0361, +36 1 238 0362, +36 20 298 7009, +36 30 931 9704, +36 70 779 7699.
- At the MBH SZÉP Card customer service by phone on working days Monday–Friday 0–24: +36 1 268 7272. The automatic function of our MBH Szép Card telephone service enables our main card holders to execute a variety of transactions and ask for general information without having to wait for being put through to our assistant, at any time, 24/7. The automatic function of our MBH Szép Card telephone service enables our main card holders to execute a variety of transactions and ask for general information without having to wait for being put through to our assistant, at any time, 24/7.

## Is there a PIN code for the card?




When paying with POS terminals, the terminal asks for a PIN code. The 1111 number sequence must then be entered.

## Why is it important to provide an e-mail address?

In all cases, we will notify the holder of the main card of the credit to the card and the fact of use by e-mail free of charge, provided that an e-mail address is registered in our system.


## How to retrieve the current balance?

- On the Internet at [mbhszepakartya.hu](https://mbhszepakartya.hu) in the "Personal storage space" menu, under "Individual account",
- By phone at the Card Centre every day 0–24: +36 1 238 0361, +36 1 238 0362, +36 20 298 7009, +36 30 931 9704, +36 70 779 7699 for information about your balance

<p>With the help of a mobile app, if you have changed your default password on the website (<a href="https://mbhszepakartya.hu">mbhszepakartya.hu</a>) in the "Personal storage space" menu.</p>	<p>Download on the <b>App Store</b></p> 	<p>GET IT ON <b>Google Play</b></p> 	<p>EXPLORE IT ON <b>AppGallery</b></p> 
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 [mbhszepakartya.hu](https://mbhszepakartya.hu)

 in person in our branches

 +36 1 268 7272

This Customer Information is for awareness-raising purposes only and does not constitute an offer. The detailed terms and conditions of using the MBH SZÉP Card are set out in the MBH SZÉP Card Terms of Conditions, the General Business Terms and Conditions on the application, issue and use of the MBH Széchenyi Recreation Card, the main text of the General Business Rules of MBH Bank Nyrt and Appendix I of the General Business Rules, which are available at [mbhszepakartya.hu](https://mbhszepakartya.hu) and [mbhbank.hu](https://mbhbank.hu). Should you have any questions, you can also contact our MBH SZÉP Card Customer Service by writing to [ugyfel.mbhszepakartya@mbhbank.hu](mailto:ugyfel.mbhszepakartya@mbhbank.hu) e-mail or by calling +36 1 268 7272 between 08.00 and 16.00 on weekdays.

**The MBH SZÉP Card is issued and the financial service is provided by MBH Bank Nyrt. (1056 Budapest, Váci u. 38.).**



**KiberPajzs**  
Védelem a pénzügyekben

Vértezd fel magad a kiberesetéseket szemben, látogass el a KiberPajzs honlapra:  
[kiberpajzs.hu](https://kiberpajzs.hu)